

GLOBAL INTERNET BROADBAND ADSL APPLICATION FORM FOR EXISTING CUSTOMERS

Please complete this form if you're an existing Global Internet customer and would like to apply for Broadband ADSL access.

You might also like to review your existing Internet Plan to ensure your MB data usage limits and excess MB charges will continue to meet your needs once connected with Broadband ADSL.

COMPANY INFORMATION

COMPANY NAME: _____

CUSTOMER ID: _____

(You can find this on Global Internet Invoices)

CONTACT INFORMATION (TECHNICAL #1) *Mandatory

FIRST NAME*: _____

SURNAME*: _____

POSITION: _____

CONTACT PHONE*: _____

CONTACT EMAIL*: _____

CONTACT INFORMATION (ADMINISTRATION / TECHNICAL #2)

FIRST NAME: _____

SURNAME: _____

POSITION: _____

CONTACT PHONE: _____

CONTACT EMAIL: _____

TECHNICAL INFORMATION

FAX / TELEPHONE NUMBER TO RECEIVE BROADBAND ADSL ACCESS: _____

BROADBAND ADSL INSTALLATION ADDRESS, LOT: _____ SECTION: _____

SUBURB: _____

PLEASE CHOOSE A BROADBAND ADSL SERVICE / SPEED*

(This fee is set by Telikom. We'll include this cost on your monthly invoices and pay it direct to Telikom on your behalf.)

Speed	Fees
<input type="checkbox"/> 128K / 64K	K21.00 / month
<input type="checkbox"/> 256K / 128K	K42.00 / month
<input type="checkbox"/> 512K / 256K	K73.00 / month
<input type="checkbox"/> 1536K / 512K	K150.00 / month
<input type="checkbox"/> 2048K / 1024K	K190.00 / month

NOTE: A one-time K50.00 ADSL Activation Fee and K17.34 Port Fee is payable to Telikom upon ADSL connection.

THINGS YOU SHOULD KNOW

- This Application Form is for ADSL Access Service only, does not include any free MB's and will only work in conjunction with an existing Global Internet Plan.
- Prices quoted exclude GST and do not include any Customer Premises Equipment (i.e. an ADSL modem).
- A one-time K25.00 Registration Fee will be charged to your account immediately. No other charges will begin until commissioning.
- A one-time K50.00 Broadband ADSL Activation Fee and K17.34 Port Fee is payable upon commissioning.
- We will begin processing your Application immediately.
- Subject to Terms and Conditions from Telkom PNG.

IS THIS APPLICATION PART OF ANY PROMOTION AND/OR FREE OFFER?

(PLEASE SPECIFY):

AGREEMENT

I have read 'Things you should know' and 'Global Internet's General Terms and Conditions', and understand Global Internet may contact me to verify information I have provided.

NAME (PLEASE PRINT):

SIGNATURE: _____ DATED: _____

Please check our website regularly for changes and updates to our Internet Service Plans and our Terms and Conditions.

I would like to subscribe to Global's e-newsletter to receive information about products, services and updates. We respect your privacy, so you can unsubscribe at any time. You can also subscribe online by visiting www.global.com.pg.

- Global Technologies' products and services (Including Dell products)
- Global Internet Plans, Access Services and updates
- Scheduled outages and maintenance information

HOW DID YOU HEAR ABOUT GLOBAL INTERNET'S BROADBAND ADSL ACCESS SERVICE?

- | | | | |
|--|--------------------------------|--|--|
| <input type="checkbox"/> Printed advertisement | <input type="checkbox"/> TV Ad | <input type="checkbox"/> Internet search | <input type="checkbox"/> Word of Mouth |
| <input type="checkbox"/> Sponsored Event | <input type="checkbox"/> Fax | <input type="checkbox"/> Email | <input type="checkbox"/> Other |

(PLEASE SPECIFY):

Please return your completed Application Form / Expression of Interest to support@global.net.pg, or:

Global Internet Ltd
Milford Haven Road
PO Box 670
Lae 411
Morobe Province
Papua New Guinea

P +675 472 7641
F +675 472 1639

If you would like to check the status of your Application, please contact us by phoning +675 321 4322 or email support@global.net.pg

GLOBAL INTERNET – GENERAL TERMS AND CONDITIONS

DEFINITIONS:

“Supported application” includes, MS Outlook, Netscape, Internet Explorer and any other application which Global Internet may from time to time nominate.

“Supported computer” means a computer running a recognised version of Microsoft Windows or a recognised version of the Apple Macintosh Operating Systems with a minimum 14400 modem and a 16550 UART, and generally capable of running any of the supported applications. We recommend that all computers have at least 8Mb RAM.

“Global Internet” means Global Internet Ltd. Global Internet and its logo are trademarks of Global Internet Ltd.

“Client” means the person or company signing the application form.

SERVICE:

Global Internet will provide the client with the ability to access the Internet. Access will be available 24 hours a day, 7 days a week subject to regular scheduled maintenance, breakdown of equipment or force majeure. Global Internet will use its best endeavours to ensure continuous delivery of the service but does not warrant that the access will be neither uninterrupted nor free from errors.

Global Internet shall not be responsible for the telecommunication or any other costs incurred by the client in accessing the Internet (even in the event that such costs arise as a result of the incorrect or incomplete installation of a supported application by Global Internet or its employees agents or contractors) nor shall Global Internet be responsible for selecting the most cost effective method for the client to access the Internet.

Global Internet will provide the client with an email address (username@global.net.pg) and connection to the service and will maintain that email address for the duration of this contract (provided that Global Internet reserves the right to cancel the client's email address if the client is in breach of any of the terms and conditions of this contract).

SUPPORT:

Global Internet will provide the client with technical assistance necessary to connect any supported computer to the Internet and the installation and use of any supported application. Global Internet does not agree to provide services relating to the configuration of an internal network or the installation and use of any non-supported application. Problems caused by faulty, poor quality or misconfigured systems (including modem and phone line) are not the responsibility of Global Internet. Global Internet reserves the right to charge a service fee for provision of any on-site support beyond initial installation.

PAYMENT:

The client agrees to pay the amount calculated at the appropriate rate for all logins to Global Internet made in their username. (In other words if you tell someone your password, or they guess it, you are responsible for the time they spend online.) We will change your password for you at any time during ordinary business hours for free if you have reasonable concerns that someone has already or may in the future use your username.

All invoiced accounts are payable within 14 days of the date upon the invoice or Global Internet may suspend the service until payment is received for this or any other debt accruing to it. Global Internet may suspend the provision of services to the client if the client has a prepaid account which is no longer prepaid or an invoice account where the balance has exceeded K100 and prior arrangements have not been made with Global Internet. No notice of suspension is required to be given.

No accounts will be credited with funds until a cheque given to Global Internet in respect of that account has cleared or payment is made by cash or credit card. The client will be responsible for any fees incurred in relation to cheques which are not met on presentation. Where the client has given Global Internet its credit card number, the client hereby authorizes Global Internet to debit the client's credit card for the amount payable by the client for provision of the services in accordance with the terms of this agreement. Global Internet may at any time increase the client's access fees or otherwise vary the fee structure applying to the client and such change shall take effect immediately upon the posting of notification of the change on the Global Internet Home Page (or by written notification direct to the client). Pre-paid clients are not affected by subsequent price changes up to the date to which they are pre-paid.

THE CLIENT:

The terms of this agreement with the client are not transferable or assignable. The client will keep their password secret and choose and maintain secure passwords. The client also agrees not to use the service to transmit viruses, worms, Trojan horses or other destructive programs, to breach copyright or other intellectual property laws relating to trademarks or passing off, to publish materials which may be in breach of consumer protection legislation, to publish defamatory or pornographic material, to breach netiquette, to commit any other criminal offence or to attempt to do any of these things whether in Papua New Guinea or elsewhere. Global Internet retains the power to inspect materials kept by the client in Global Internet's server, and to remove in whole or part any materials which Global Internet in its absolute discretion considers inappropriate.

The client will refrain from inappropriate postings to email list-servers or newsgroups especially unsolicited advertising which can result in thousands of “hate” emails sent to them or Global Internet. The client will be disconnected and charged a fee if their actions in breach of this condition result in excess mail being sent to or through Global Internet as a result of their actions.

RISK:

Global Internet is not responsible for and does not warrant the delivery of or content of any material available through provision of its service. The client uses the service and the material at their own risk including the risk of attack by virus or hackers or exposure to material including unsolicited email, pornography, offensive or inflammatory material or any other unwanted material. Global Internet is not liable from any damage however arising either directly or indirectly or consequential upon the provision of the service or the failure of the service to operate at any time. We strongly advise all computer owners to backup regularly whether or not they use the Internet.

WEB PAGES:

Global Internet reserves the right to refuse to publish any material deemed to be illegal, unethical or offensive. All clients' web pages are subject to scrutiny and may be removed without further notice. No CGI's or other executable codes may be loaded onto our server without prior approval. The client may incur charge for Global Internet to test scripts or to resolve any problem caused by unauthorized files.

RECORDS:

The client accepts that in the ordinary course of business records will be kept of their activities upon the Internet and they consent to same. Global Internet may use these records for security or billing purposes but will not disclose them without the consent of the client unless required to do so by law.

DURATION:

This agreement shall continue until terminated by either party.

TERMINATION:

Either party may terminate this agreement by the giving of one month's notice in writing or by email. Global Internet may terminate or suspend the agreement at any time for breach of any of the conditions contained herein and retains the right to sue for monies outstanding.

VARIATION OF TERMS AND CONDITIONS:

Global Internet may at any time vary the terms and conditions of this contract and such variation shall take effect immediately upon the posting of notification of the variation to Global Internet website or by written notification direct to the client.